

Kathleen and Larry Rollins

San Antonio, TX

Riteway Service Company
10722 Sentinel
San Antonio, TX 78217

5/27/2009

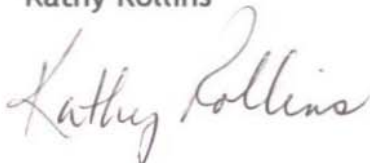
Dear Riteway Service Company,

Enclosed is my payment by check #1431 for the June 2009 through May 2010 service membership per our phone conversation this morning.

I want to take this opportunity to let you know that we sincerely appreciate the excellent and honest service you provide. Alberto is truly an exceptional asset to your company. He is very professional, yet pleasant and friendly. His knowledge of his job gives us great confidence in him as well as your company.

I also want to thank you for being so friendly and kind every time I have called your office. It is such an overall pleasure to do business with you.

Most Sincerely,
Kathy Rollins

A handwritten signature in cursive script that reads "Kathy Rollins". The signature is written in black ink and is positioned below the typed name.