

PAUL J. TILLMAN

San Antonio, Texas

July 24, 2008

Mr. Kenneth Sugarman
Riteway Service Company
10722 Sentinel Drive
San Antonio, Texas 78217-3814

Dear Kenny:

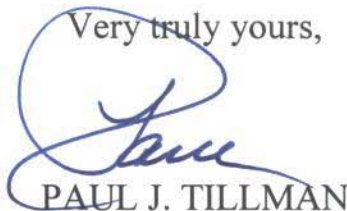
I would like to let you know how much my wife and I appreciate the fine service and product that you and your team at Riteway provide. We are more than satisfied with the new Sears system that you installed to replace our old system.

Thanks to your recommendation, our new system cost us substantially less than comparable systems proposed by your competitors. Not only that, after having the new system in operation for three months now, our electrical usage is down by 33% as compared to the similar period for last year—and this during this year's record Spring heat wave!

We are also impressed with Mike and the guys that installed the system. The work was done promptly and efficiently. They also encountered and resolved an ancillary problem that was necessary to correct, but not part of our contract. This saved us the time and expense of hiring another contractor to fix the problem.

You may place our name on your list of satisfied customers.

Very truly yours,



PAUL J. TILLMAN